



Child Rights and Protection Policy

Safe Stay • Privacy • Zero Tolerance

Pietra Cave Suites • Public Web Document • September 2026

We regard every person under the age of 18 as a child and consider children's safety, privacy, dignity and right to protection a fundamental part of our hospitality approach.

Core Principles

- We adopt zero tolerance for any physical, psychological or sexual abuse, neglect, exploitation, bullying or harassment of children.
- We expect professional boundaries, appropriate language and privacy rules in communication with children.
- If a child guest is left alone or a risky situation is observed, we prioritise safe communication with the parent/legal guardian and, where necessary, the competent authorities.
- We pay attention to privacy and legal consent when sharing photographs, images or personal information of children.
- We oppose the exploitation of child labour and follow a policy of not employing children under 18 at the property.
- We support staff awareness through periodic training and internal briefings.

Employee Conduct Standard

Safe Communication No conversations involving a child's private life or sexual content; intimidating, humiliating or coercive language is not used.	Physical Boundaries Physical contact that is not necessary for the service is avoided; the child's personal space is respected.
Suspected Situation Signs of possible neglect/abuse are taken seriously; staff do not investigate alone and escalate to management and appropriate authorities.	Privacy Room, photo, identity and contact information is treated as sensitive in terms of child safety and data privacy.
Our Principle Children's safety takes precedence over any commercial or operational priority.	