



Accessibility Information and Policy

Historic Building · Transparent Information · Respectful Service

Pietra Cave Suites · Public Web Document · September 2026

Physical Accessibility Status

Due to the existing physical conditions of its historic building, Pietra Cave Suites is not a fully accessible property. In particular, the current structure may not be suitable for guests who use wheelchairs or require step-free access.

Our Approach

We are committed to respectful, equal and transparent service for all guests. Our most important accessibility principle is to explain the property's existing physical conditions accurately before booking so that guests can make an informed decision.

Pre-Booking Information

- We recommend that guests with mobility limitations, wheelchair users or those requiring step-free access contact us before booking.
- Depending on the guest's needs, physical conditions and any limitations that may affect the stay are explained openly.
- We do not advertise or promise an accessibility feature that the property does not provide.

Equality and Respect

Physical access limitations do not imply a discriminatory approach. We respect every guest's dignity, privacy and right to equal service. Within our available capabilities, we provide information and guidance support.

Continuous Review

Improvements that may enhance accessibility are periodically assessed within the limits of the historic building and conservation requirements. This information is updated if physical conditions or service structure change.

Before Your Stay

Sharing your accessibility needs with our team before booking helps us provide the most accurate information.